

METHOD AND APPARATUS FOR NATURAL LANGUAGE PROCESSING OF ELECTRONIC MAIL

ABSTRACT OF THE DISCLOSURE

A technique for accessing electronic mail (e-mail) messages includes
5 populating a database with the e-mail and segments of text comprising the e-mail. The
segments of text are associated with lexical types, thereby producing plural lexical elements.
Access is based on a search of the lexical types. The query upon which the access is based is
segmented into lexical elements and the database is accessed based on the lexical elements
derived from the query.

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